

## WHAT TO EXPECT AT YOUR FIRST VISIT

**Please read through this information in order to make you feel more prepared for your initial visit.**

- **Complete and bring with you all paperwork in your packet.** You will receive an email or text message with a link to complete your paperwork online prior to your appointment date. You will need to complete the Health History form provided in the packet. It is not available to complete online.
- Your picture will be taken.
- **We will need to copy all insurance cards.**
- All co-pays will be due at time of service. We accept cash, check, money orders, Visa, Master Card, American Express and Discover. **We will need to copy your driver's license or ID card.**
- You will meet with an OCSRI representative to review and sign your paperwork.
- **A list of your current medications will be required.**
- **All visitors should be 12 or older to enter any part of the facility.**
- Patients are allowed up to two visitors to accompany them to their visit (including in Exam rooms). Exceptions to this rule are as follows:
  - Only one visitor per patient will be permitted within the Treatment/Infusion room.
  - No visitors should enter Lab, Port Draw, or Radiation/Radiology treatment areas.

**IT IS IMPORTANT ALL PAPERWORK (online or by hand) IS COMPLETE AT TIME OF APPOINTMENT.  
IF NOT COMPLETE, YOUR APPOINTMENT COULD BE DELAYED.**